



Document Solutions

KYOCERA Sub-Processors

KYOCERA Document Solutions Europe B.V. and its EU subsidiaries engage both KYOCERA entities and third parties as sub-processors to deliver KYOCERA services. Here you find a list of potential sub-processors.

August 2020

Third party sub-processor	Location	KYOCERA service
Amazon Web Services, Inc.	USA	License management and activation
iD Corporation	Japan	KFS, (remote) maintenance
Microsoft Corporation, represented by Microsoft Ireland Operations, Ltd. (Microsoft Azure, region West Europe)	USA/Ireland	KFS
NEC Solution Innovators, Ltd.*	Japan	KFS, (remote) maintenance
SendGrid, Inc.*	USA	KFS
Skyline Product LLC*	Ukraine	KFS, (remote) maintenance
Software Research Associates, Inc.*	Japan	KFS, (remote) maintenance
Technical Group Laboratory, Inc.*	Japan	KFS, (remote) maintenance
Toshiba Information Systems (Japan) Corporation*	Japan	KFS, (remote) maintenance
Advanced World Solutions, Inc.*	Philippines	KFS, (remote) maintenance
Lineo Solutions, Inc.	Japan	KFS, (remote) maintenance

KYOCERA sub-processor	Location	KYOCERA service
KYOCERA Document Solutions Development Philippines, Inc.*	Philippines	KFS, (remote) maintenance
KYOCERA Document Solutions Europe B.V.*	Netherlands	KFS, License management and activation
KYOCERA Document Solutions Inc.*	Japan	KFS, (remote) maintenance, License management and activation

Proposed sub-processor	Location	Kyocera service	Objection deadline
None			

* Data is not automatically transferred to these sub-processors. In many cases the local service engineer can service the KYOCERA device without further assistance from sub-processors. Depending on the service request, the data may be sent to one or more of these sub-processors.